



PRIVACY POLICY

1. ABOUT THIS POLICY

This Privacy Policy explains how [MarketSpace](#) handles your personal information when you use our platform to buy or sell items.

We keep data collection minimal and focused on what's necessary for our services.

2. INFORMATION WE COLLECT

2.1 Information You Give Us

- **Account basics:** Your name, email address, and password
- **Profile information:** Details like profile picture or bio
- **Listings:** Photos, descriptions, prices, and category tags for items you're selling
- **Communications:** Messages you send to other users through our chat feature
- **Social login:** If you choose to sign up via X (formerly twitter) or Google, we receive basic profile information they share

Note: We do NOT use tracking tools and/or collect your location details unless you voluntarily include it in a listing.

3. HOW WE USE YOUR INFORMATION

We use your personal information only for specific, legitimate purposes to operate within the platform.

Account Creation & Management: We use your name and email to create and maintain your account, allowing you to log in securely and access the platform's features. This is necessary to perform our contract with you.

Platform Functionality: When you create listings, we display them publicly so potential buyers can see what you're selling. We enable our chat feature so buyers and sellers can communicate about items.

Community Safety & Integrity: We display user profiles and any review/rating history to help community members make informed decisions about who to transact with.

Communication (If Applicable): If we ever need to send you essential notifications about your account, platform changes, or security issues, we will use your contact information for that purpose only.

4. HOW INFORMATION IS SHARED

4.1 Sharing with Other Users

- **Public profiles:** Your username and profile picture (if uploaded) are visible to all users
- **Listings:** Your item posts are publicly visible on the platform
- **Reviews:** Any ratings or reviews you give/receive are linked to your profile
- **Chat:** Messages are shared only between you and the user/vendors you are chatting with

Important: We do NOT share your email or phone number publicly. However, when users chat, they may choose to exchange contact details themselves and this is outside our control, so be careful what you share.

4.2 Service Providers

The platform runs on these services for efficiency:

- **Cloud hosting:** Our servers are hosted internationally to ensure reliability
- **Social login providers:** If you use X (formerly twitter) /Google login, they process your authentication

5. USER COMMUNICATIONS

Our built-in chat feature allows buyers and sellers to communicate:

- Enable the conversation to continue across devices
- Assist with dispute resolution if needed
- Monitor for policy violations (harassment, scams, etc.)

6. ADVERTISING & THIRD-PARTY CONTENT

Third party advertisements are currently not being shown on the site. We reserve the right, however, to display advertisement in later updates to support the platform. These would be clearly marked as advertisements and would NOT use your personal data for targeting.

7. YOUR RIGHTS & CHOICES

You have the right to:

- **Correct errors:** Ask us to fix inaccurate information via the [help center](#)
- **Delete your account:** Remove your profile and data from our platform

How to Exercise These Rights:

1. **Self-service:** Use the "Delete Account" option in your dashboard settings
2. **Contact us:** Via the [help center](#) with your request

Account deletion note: When you delete your account:

- Your profile and listings are removed
- Transaction records are also removed.

8. DATA RETENTION

We will store your personal data for as long as it is reasonably necessary for achieving the purposes set forth in this Privacy Policy unless your details are removed by you. We will also retain and use your personal data as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

9. FUTURE CHANGES TO OUR SERVICE

We're a growing platform, and some future changes might affect how we handle data:

Planned Future Features:

- **Payment processing**
- **Mobile apps:** Would follow the same privacy principles as our website

Policy Updates:

If we make significant changes to how we handle data:

1. We'll notify you via email and platform announcements
2. We'll give you time to review the changes
3. Continued use means you accept the updated policy

10. COOKIES & SIMILAR TECHNOLOGIES

We do NOT use tracking cookies, analytics cookies, or advertising cookies.

We use only **essential session cookies** that:

- Keep you logged in during your visit
- Remember your basic preferences

You can block cookies in your browser settings, but this may break login functionality.

11. CONTACT & COMPLAINTS

For privacy questions or requests:

Email: Michaelanang0519@gmail.com